

# The KNOWSLEY OFFER



## CONSULTATION FINDINGS

### At a glance headlines

#### What we did:

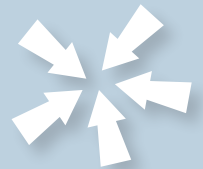


We spoke to almost 1500 residents



Another 800+ completed an online survey

We spent 150 hours engaging with residents across 65 separate events.



Responses from all areas of the borough.

### Here's what residents told us

#### TOP 5 PRIORITIES - RIGHT NOW!

- Cost of living crisis
- Access to healthcare (doctors and dentists)
- Affordable homes
- Services and facilities for young people
- Wanting to get more 'involved' in the community

Back in the summer of 2022, Knowsley Council were out and about across the borough talking to residents and finding out more about what people, families and businesses need to thrive both now and in the future.

Overwhelmingly the feedback from residents – young and old – was really positive. Many people commented on how proud they were of their area, how much they enjoy accessing good local facilities on their doorstep and how they feel part of a supportive local community.

We also asked people lots of questions about money issues, housing, town centres and more. We wanted to understand how people were feeling after a tough couple of years and find out what matters most to our communities.



# The cost of living crisis

**Over 90%** of people who took part in the consultation said the cost of living crisis was a major concern.

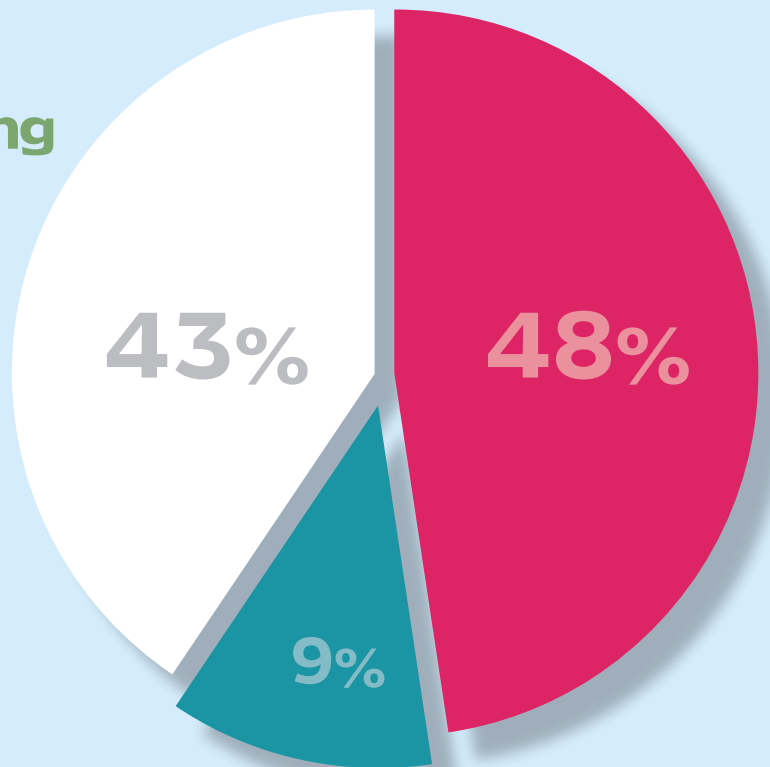
## How the crisis is impacting our residents

Made moderate changes to spending 48%

Made major changes to spending 43%

Not affected / unsure / prefer not to say 9%

**Most impacted:** Working aged people, age 35-44, with children



## Knock on effect of cost-of-living crisis on our residents



80% of people said they were most impacted by rising costs of food and fuel.



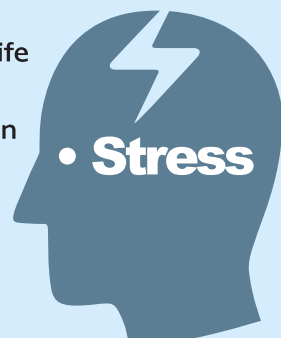
Transport costs, mortgages and childcare costs were also mentioned as being a major worry.



- Debts mounting
- No safety net for unexpected costs



- Poorer quality of life
- Negative impact on mental health



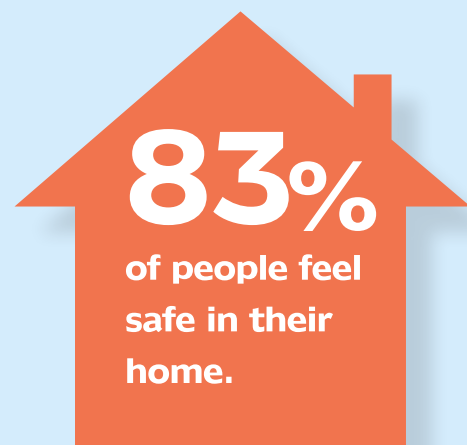
# The things most people agreed on



**69%** there are good local transport links.



of people said they can reach shops, supermarkets and town centres easily.



**69%** I can access clean, green spaces.



**65%** of people said that improving theirs and their family's health was a big priority.

We asked people what they were most proud of in Knowsley – here's what they had to say



Investment and development



Improvements in town centres



Neighbours



Events



# What young people had to say

We spoke to nearly 400 young people from across the borough



Many young people have big aspirations and hopes for the future.

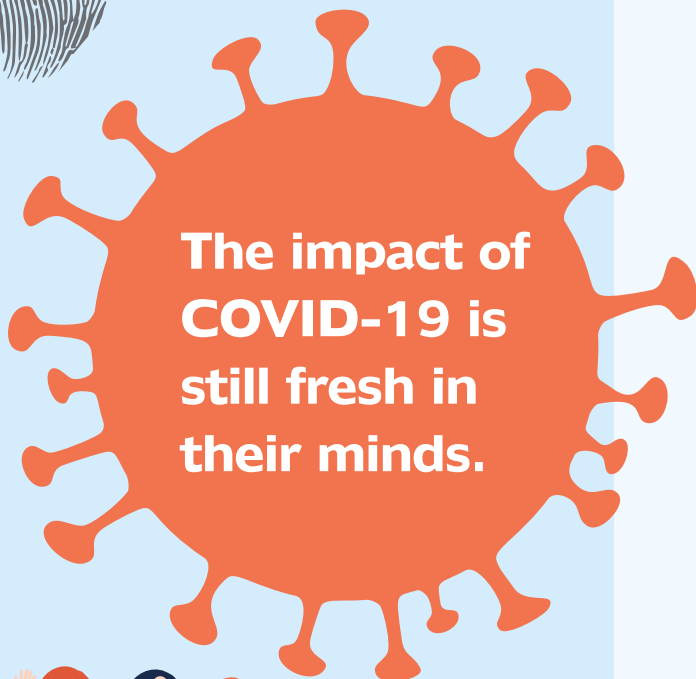
Many are well informed about local and national news and the impact on their lives.



Young people recognise the dangers of crime and criminality.



**The impact of COVID-19 is still fresh in their minds.**



## What our older residents had to say

15% of survey respondents were 65+

Home is where the heart is – overwhelmingly older people want to live independently in their own homes for as long as possible.



The rising costs of living were challenging for people of pension age.



People in supported accommodation felt they benefitted from a better quality of life.



Loneliness was a concern for older people who have lost partners or friends.



Knowsley Council

